



THE UNITED REPUBLIC OF TANZANIA  
MINISTRY OF LIVESTOCK AND FISHERIES  
TANZANIA VETERINARY  
LABORATORY AGENCY (TVLA)



ISO/IEC 17025:2017  
ACCREDITED

*In reply, please quote*

Ref. No. FA.287/573/01/26

28<sup>th</sup> April 2023

Director General,  
Electronic Government Authority (e-GA),  
P. O. Box 2833,  
DODOMA.

**RE: DEVELOPMENT AND INSTALLATION OF TVLA REVENUE COLLECTION  
INFORMATION SYSTEM (TVLARCIS)**

Refer to the heading above.

2. Tanzania Veterinary Laboratory Agency (TVLA) acknowledge receipt of your letter with ref. No. AC.155/287/01V/90 of 17<sup>th</sup> April 2023, that explains violation of non-compliance to section 24 of the e-Government Act, No. 10 of 2019 during our information system development project.

3. Basically our project started mid-2018, due to previous management priorities, our project seizes for more than three (3) years. At the beginning of our project in the year 2018, the Act was not yet implemented. After taking over of the new management, the new management noticed that there was improper management of vaccine production and sales in our industry and hence the possibility of loss of Government revenue. Additionally, after Tanzania Plant Health and Pesticides Authority (TPHPA) handed over responsibility of animal pesticide registration and permits issuance to TVLA through the Director of Veterinary Services; The new TVLA management decided to resume the project so as to accommodate the said business processes.

4. Because TVLA understands the importance of complying with available e-Government Act, TVLA registered this project in GISP as ongoing project due to the fact

that it is indeed an ongoing project. In GISP start date shows 10<sup>th</sup> January 2022 because it is a date that new TVLA management decided to resume the project with new added module of pesticide registration and related permits.

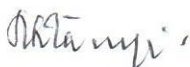
5. Currently, 95% of TVLA revenue depend on the sales of animal vaccines which are produced by our industry in Kibaha – Pwani. To ensure proper management of production and sales of vaccine we needed to use information management system which suites our business activities. We have tested the system and we are sure it is suitable for our business activities.

6. This is an in-house project that involve our ICT Unit team in collaboration with ICT department of the Ministry of Livestock and Fisheries, which is our Mother Ministry. The only cost for this project is Perdiem, food, refreshment for the team involved in this project and equipments necessary for hosting the system. Up to now project has used a total of TSH 34,325,000/= for Perdiem, food, refreshment and purchase of the server. Kindly note that, our Agency is purely service oriented that means, all our service and goods are subsidized and intends to help livestock industry growth in Tanzania.

7. TVLA management acknowledges the efforts of our ICT Unit in implementation of different solutions for the Agency. Also, TVLA understand the efforts of e-Government Authority (e-GA) on governing ICT in the country. TVLA is ready to receive any assistance on this project so as to meet intended deadline and be able to secure Government interests in livestock sector.

8. Together with this letter, project progress report attached for your reference.

Thank you for your cooperation.



Dr. Stella Bitanyi Stephen  
Chief Executive

CHIEF EXECUTIVE  
TANZANIA VETERINARY LABORATORY AGENCY  
P. O. Box 9254  
DAR-ES-SALAAM